ASSESSMENTS
For information about an assessment: Read the unit plan and check the assessment section on the unit’s Blackboard site for details. Review the Discussion Board and post a question if you can’t find the answer. Contact the tutor or lecturer if you are still unsure.

ACADEMIC SKILLS WORKSHOPS
To improve your study strategies, academic writing, English language, and numeracy and STEM skills: Attend an academic skills workshop on campus or online. Check the Academic Skills Workshops schedule and explore the resources available on the Academic Skills Centre Blackboard site under “My Communities”.

LIBRARY WORKSHOPS
To improve your digital, research, referencing and EndNote skills: Attend a Library workshop and explore the Library’s online resources. For referencing assistance, consult the Referencing Library Guide or attend a Library Referencing Workshop. For research and referencing assistance, book an online or phone appointment with a Librarian or email your query to library@ecu.edu.au

ASSIGNMENT SUPPORT
For guidance with assignments: Attend your School’s Drop-In session. A Learning Adviser and Librarian will be able to assist you with your assignments, research and referencing. Bring a copy of your assignment instructions and draft. Please note: Learning Advisers do not provide a proofing or editing service.
To book a 30 minute appointment with a Learning Adviser: Use this QR code or link: https://askus2.ecu.edu.au/s/article/000001642
For general enquiries: Email learningadviser@ecu.edu.au

TECHNOLOGY SUPPORT
For assistance with technology used at ECU: Visit or contact the Library. For extended assistance, our student-led VEEPS (Virtual Peer Support) service runs each week day, 10am-6pm online and via phone and 10am-3pm face-to-face at Joondalup & Mount Lawley Campus during semester. VEEPS can help with Blackboard, PebblePad, Panopto, Turnitin and other technologies like Microsoft Office.
To develop your understanding of the digital environment: Visit Digital Essentials, an online resource which contains modules on digital citizenship, digital safety, online communication, and SLIDE (Student Learning in a Digital Environment).

PEER ADVISERS
For friendly, peer-led support with academic learning: Drop into an Academic Skills Centre on Joondalup, Mount Lawley or South West campuses to chat to a Peer Adviser. Peer Advisers are high achieving fellow students available 10am-2pm daily (Joondalup and Mt Lawley) and 10am-12pm (South West) to provide ‘just in time’ academic support to all ECU students.

STUDIOSITY
For after hours advice on academic writing: Contact Studiosity, which is a free external service available to all ECU undergraduate, postgraduate and UniPrep students this semester. Students have access to a total of 6 interactions either for Connect Live or Writing Feedback (1,500 word limit for Writing Feedback), per semester. Sign in via “My Communities” on Blackboard.

For all other learning support queries email learningadviser@ecu.edu.au
Centre for Learning and Teaching